

# Building Apps "With Not For"

School of Data, CUNY Law School, March 7th, 2020



#### Hi, I'm Devin Balkind

I build software solutions for businesses, nonprofits and government agencies.

I also train people to create their own databases and apps as easily and accessible as possible!

I think DIY databases are doing for data what CMS's did for publishing: democratizing access!



@devinbalkind on Twitter

devin@sarapis.org



Greek god of information management.

Great Library of Alexandria was dedicated to they/them.

Sarapis takes on the characteristics of popular local gods to gain people's trust and then encourages them to adopt open data standards and share information in accessible and useful ways.



@sarapisorg on Twitter

info@sarapis.org

#### Our Plan Today

- Intro DIY Databases
- Data Basics
- Making a Specification
- Applying this to the CBDB
- Reviewing Airtable (optional)
- Q & A etc

# Intro to DIY Databases

#### Spreadsheets Are Designed for People

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#### Databases are Designed for Computers

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#### DIY Databases: Spreadsheet Ease, Database Utility

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#### **Two Great Solutions**



## What is Data?

#### What is Data?



#### Structuring Information to Create Knowledge



http://en.wikipedia.org/wiki/Knowledge

#### Common Data Structure: Key-Value Pair

- Key defines what is being described. (Ex. "Name")
- Value does the describing. (Ex. "Jane")



#### Data Models Are Structures for Information

"The top row of the spreadsheet."

Data models answer questions like:

- How do you describe something?
- What terms do you use to classify something?
- How does one thing relate to another?

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	8	Early Childhood Direction Centers		NYS Department of Education	ECDC	If you have a child with physical
	9	Cash Assistance		NYC Human Resources Administration	Cash help when you are in	Your family can get cash if you a
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Value

#### **Taxonomies Make Classification Possible**

These are the categorical options.

In spreadsheets, you can create term lists using "data validation" functions.

In AirTable, you can use single or multi-select data types.

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#### Data Models Can Emerge Organically

Data models, like walking paths, can emerge naturally as people perform their tasks.

Watch how people are already organizing information, and use the data model concept to formalize that structure to create data that is more useful than before.



#### Formalizing Data Models into Standards

If groups use the same data model, then it becomes very easy for them to share data between their systems.

Data Standards are "official" data models meant to be utilized by many groups. Components of a Standard

- Brand & Identity
- Governance Structure
- User Community
- Documented Data Model
- Tools for using the Data Model

#### Living Data Models Require Governance

Data model need to change over time so they need a clear processes for deciding what to change and when.

Open Referral semi-regular video meetings and a suite of online collaboration tools to arrive at consensus-based decisions.



http://en.wikipedia.org/wiki/File:King\_Arthur\_and\_the\_Knights\_of\_the\_Round\_T able.jpg

# Let's Make a Specification

#### Apps Offer Views of Data

Enabling users to interact with data visually, often offering basic configuration options such as filter, search and interact.

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#### Disabled Homeowners Exemption

#### NYC Department of Finance

Cash & expenses

© Call DHE Call 212-639-9675, or 212-639-9675 (out-of-City), or TTY 212-639-9675 (hearing impaired)

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People with disabilities who own their homes can get their property tax lowered through DHE. The reduction is from five percent of their tra to half of it. How much the tax is reduced depends on how much your family earns. Lower property tax for homeowners with disabilities. Applications must be postmarked by March 15th for benefits to begin on July 1st each year All owners must be persons with disabilities unless the property is owned by your spouse or by siblings, who do not need to be disabled If your property qualifies for DHE and the Senior Citizen Homeowner Exemption (SCHE), you will only be granted SCHE, you cannot get both. To be eligible for DHE, you should be able to answer yes to all of these questions: Are all owners persons with disabilities OR are other owners the spouses or siblings of the person(s) with disabilities? Is the property your primary residence? Is the combined income or all owners less than or equal to \$37,399 per year? Income does NOT include SSI or Cash Assistance benefits.

Grid/Table

#### **Basics Elements**

- 1. Search
- 2. Filter
- 3. Cards
- 4. Map



#### **Classify the Sections**

- 1. Map
- 2. Profile Data
- 3. Interactions
- 4. Comment



#### Imagine Building That With A Few of These

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#### **Two Main Ingredients**

- Airtable is our data model.
- **Google Slides** is our wireframing tool.

Why?

- Because they're free and easy to use!
- People without specialized skills can do it.

## Wireframing!

- Numbered list on the references the wireframe boxes on the right.
- 2. Red boxes are used to highlight an area.
- We can use Google Slides comments feature to discuss specific elements.



#### + Fields

# Switch numbers for field references from your Airtable.

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3	Pork Store Cafe		The Haight			Need to Try	
4	Balboa Cafe	- 22	The Marina	**	108 (A	Visited	5/24/2017
5	Greens Restaurant	<b>6</b>	The Marina	***		Reservation Made	6/2/2017
6	Big Lantern	e 🛞 🍇 🥘	The Mission			Need to Try	
7	Spicy Bite		The Mission	*		Maybe	5/27/2017
8	Farm:Table		Nob Hill			Need to Try	
9	Thee Parkside		Potrero Hill	***		Reservation Made	5/9/2017
10	SOMA Restaurant & Bar	🤹 📷 🗈	SoMa	**		Visited	5/3/2017
11	Rolling Out Cafe	<b>2</b>	The Sunset	**		Visited	5/6/2017
12	Bang San		The Tenderloin			Need to Try	
13	Little Delhi		The Tenderloin	***		Regular	6/1/2017
14	Ino Sushi		The Western Addit			Reservation Made	7/14/2017
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#### + Views

Take screenshots of Airtable views to get even more specific.

This enables you to see real examples of what it means for your fields to appear in an app.

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#### Find a Theme

There are THOUSANDS of **prebuilt design templates** using standard design patterns like Bootstrap and Material - that cost **\$20-50**.

Example: <u>Remark</u>

More at Envato



#### + Elements

Lift components right out of the designs.

The code is all there for the developers.

Makes life easy for everyone!



#### Share Your Airtable Data

Airtables have APIs and auto-generated docs.

Share that with a developer and they have your data model AND live data right there.







#### Time for Development

Once you have an app up, replace your wireframes with screenshots.

Make boxes with numbered items and/or comments like:

- 1. Extend Map to below second card.
- 2. Put yellow background behind restaurant names.



#### Let's review what we we've made...

- A working data model that we've used with real data.
- Wireframes in an accessible, shareable, commentable format that everyone can review and feel comfortable with.
- We've connected our data model to our wireframe so we know if there are any gaps.
- We've identified standard UI elements and code to implement them.
- Results: Few if any questions from our developers and completely transparent data and interface mockups for our clients/decision-makers!



# Introduction to CBDB

More info at beta.nyc/products/cbdb



The Community Board Database (CBDB) Project is a collaboration between BetaNYC, Sarapis and the Manhattan Borough President's Office.

The goal is to deliver issue tracking and constituent relationship management (CRM) tools to New York City Community Boards.

#### **Our Process**

- 1. We'll organize you current information systems (docs, spreadsheets, etc), analyze it to create a generic model.
- 2. Use that to create a custom database (AirTable) with your information already in it. It'll be very useful to you!
- 3. Work with you to design the interface and features for a frontend you can use to manage your CB.
- 4. We'll implement those features as open source software, import your data, and train you to use it.

## **1. Information Organizing**

# CBs give us their existing information sources.

We compare and contrast them to discover a shared data model that accommodates all CBs.

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6	Service town(s)	#loc+town	x	City Name	#loc+town
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## 2. Build a Generic Data Model

We take a "kitchen sink" approach: building an AirTable template that accommodates all the CBs data.

This system connects all their data together to create something immediately useful to the CB.

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17		Amsterdam News			info@	amsterdam	news.com			http:	s://twitter.com	/NYAmNews		http	://amsterdamnews.com/
18		Ansonia Independer	nt Democratic Club							https	s://twitter.com	/vallevindv?land	i=en	htte	os://www.ansoniademocrats.or

## 2.1 Your Airtable is your CRM

CBs use the template to do a lot of things:

- Track issues and them up to date.
- Track contacts, organizations, agencies, events, and more!
- Share this information.
- Extended features include mapping, email and SMS messaging and more.

We regularly analyze what fields and tables CBs are using to optimize the template until we're confident we have a data model worth building into a custom application.

#### **3. Codesign the Interface**

Using our template, we're ready to go through a user-centered-design process to determine the flows, screens and interface elements needed to deliver CBs the app of their dreams.





#### 4. Implement in Open Source

With the user interface designs and the Airtable data model, we'll be ready to code our app.

We can pick the best open source software package to work with. Meanwhile, CBs are still using their Airtables, which naturally, through their use, organize their data to ultimately be imported into whatever custom app emerges.



# Final Thought

#### **DIY Databases Enable Government Reform**

If you want to change how an institution does things, you have to be able to change its information management systems.

Many database technology requires specialized software & coding skills so front line staff have to appeal to hierarchies to get things changed.

By empowering the people who actually know what changes need to be made with the technology tools to operationalize those changes, DIY databases could enable much needed bureaucratic innovation and reform.

#### **DIY Databases for Government!**

WeGov.NYC is a community building information management tools to make NYC government, more open, engaging and effective so it can deliver services to its residents and provide leadership to our region and the world.

If you're interested in that, visit our website WeGov.NYC or contact me.



@devinbalkind on Twitter

devin@wegov.nyc

# Airtable Training

optional

#### Let's Get Started

- 1. Log into your Email
- 2. Accept the Invitation
- 3. Create an Account
- 4. Click on the AirTable that

you've been assigned

Templates Universe

.. =

Airtable Bases

Q. Find a base or workspace

WORKSPACES

CR Training

My First Workspace
Add a workspace
LEARNING AND RESOURCES
Guide to Airtable

Video tutorials
Help center

Devin Balkind via Airtab.	4:03 pm
Devin Balkind (devinbalkind@gmail.com) invited you to	their workspace (
Devin Balkind (devinbalkind@gmail.com) has invited yo	ou to collaborate



#### AirTable Resources

- 1. Guide.airtable.com
- 2. Airtable.com/templates

#### Nonprofit



Individual and Corporate ... Organize your individual and corporate donations in one place.



Nonprofit Grant Tracker Stay on top of your grant applications. Organize your foundation contacts, grant application statuses, and more.





Creating A Database



Linking Between Tables







**Charitable Donations** 

Don't wait 'til tax day to get your nonprofit donations in order-keep track of receipts, contribution amounts and...



Nonprofit Gala

Venues, schedules, speakers-there's a lot that goes in to pulling off a successful event. This template will help keep...



Adding Records

Filtering And Sorting



**Publishing Views** 



#### **Basic Components**

3

4

5

6

7

 $^{+}$ 

- 1. Bases
- 2. Tables
- 3. Views
- Fields 4.
- 5. Records



#### Field Types

- 1. Single line text
- 2. Long text
- 3. Attachment
- 4. Checkbox
- 5. Single select
- 6. Multiple option
- 7. Date and time
- 8. Phone number
- 9. Email
- 10. URL
- 11. Number
- 12. Currency
- 13. Autonumber

A Mars Mission •												<b>.</b>	?	٩	۰.
Tasks Supplies -		Astronaut Sele	Astrona	stronaut References			Lau	nch Checklist	Vendors	+					
•	Main View	🖽 Hide fields	Ƴ Filter	吕 Group	1) Sort	Û	000					SHAR		Q	
	🔒 Name	// Ima	Ø Manuals	s - EC	ompleted Te	ests		*	$\equiv$ Notes		~	╬ <mark>Q</mark> ty	*	\$ Co	ost
1	2 Inflatable dome habitat		T New	Customize field type					Inflatable dome designed to support life				1		\$90,
2	Dome repair kit				🖉 Rename field				Spare canvas with		1		\$		
3	Rover	10 M	Adapta	(i) Edit description				Tank-sized vehicl		2		\$30,			
4	Potato plants	20		n n	Duplicate field				One of the primar		80				
5	Solar panels		F Lane							- power to	o the h		20		
6	Life support units								These are mobile life support units				2		\$
7	Space suits	adar vá			ightarrow Insert right				Worn to keep a human alive in the harsh				6		\$
8	Backup space suits	ts			↓ Sort First-Last				Additional suits in case of malfunction o				3	\$	
9	Airlocks	Q. 6		↓≣ s	ort Last-Fir	st			Used for passage between environment				2		\$3,
10	Lab tables			V A	√ Add filter				Research benche		3				
11	Oxygenator		John with		Group by this field				A device capable		2		9		
12	Spare oxygen tanks	12 A		ΠH	Hide field				Storage vessels for		20				
13	Water reclaimer	(°.)	T New	Ш. П.					System for treating and removing solids				2		\$
14	Communication syste								All first generation		2		\$3,		
15	First aid kits		Alarvá	Pres	sure Ter	nperat	ure		Specialized first a	id kits for variou	ıs		5		

1/ Eormula

#### Working with Records

- 1. Create
- 2. Link
- 3. Edit
- 4. Expand
- 5. Export







#### **Collaborating and Sharing**

